BradyPrinter S3100 Sign & Label Printer Frequently Asked Questions

▶ Printer Offering

What ships with the BradyPrinter S3100?

BradyPrinter S3100, power cable, USB cable, Documentation CD (includes Owner's Manual and Tutorial), Quick Start Guide, cleaning kit, stylus (built into the keyboard), cutter cleaning tool, documentation holder and mouse.

What other accessories are available?

BradyPrinter S3100 accessories include a carrying case with retractable handle and supply pockets, dust cover, replacement media wipers, replacement cutter cleaning tool, cleaning swabs pre-soaked in IPA and spare stylus. Visit BradyID.com.au/S3100 for more details.

What is covered under the Brady 5-Year Warranty?

Our 5-year warranty covers repair parts and labour, one print head replacement, a free loaner printer, a stress-free printer setup session and much more. Visit bradyid.com.au/warranty for full coverage details.

How much does the BradyPrinter S3100 weigh?

This printer weighs 9kg with no media or ribbon installed.

▶ File Storage

How many labels can be stored in my printer?

The internal memory on the BradyPrinter S3100 is 256 MB. This means that you can store thousands of labels internal to the printer.

Is there external file storage?

In addition to the internal memory, you can also store files on a USB drive. This is handy if you have created a label on one BradyPrinter S3100 and want to print it on a different BradyPrinter S3100.

Can I save files that contain multiple labels?

If you create a file that contains multiple labels (like a file with a sequence on it) when you save and recall that file, all labels will be recalled.

What happens if I use different media than used previously to retrieve and print a saved file?

A file can be recalled with any media installed. If the media is smaller than what was used when the label was saved, the printer will resize the objects to fit on the smaller media. If the media is larger than what was used to save the file, objects are not resized.

BradyPrinter S3100
SIGN & LABEL PRINTER

▶ Printing

What is the print speed of my printer?

Most materials will print at 76mm per second, however the printer may automatically adjust this for materials that are more difficult to print on, ensuring optimal print quality.

How do I stop printing?

While the printer is printing a status screen will display. To stop printing, press the Cancel button. This will end the print job.

What happens when printing is interrupted because it ran out of tape/labels or ribbon?

When the job interruption message displays, correct the condition that caused the interruptions (e.g., replace the media or ribbon). Then you can either press Resume Current to reprint the current label, Resume Next to print the next label, or Cancel to end the print job.

Can I use my printer connected to my PC using label application software?

Yes. The BradyPrinter S3100 supports Brady Workstation label creation software. Learn more about app and suite options at Workstation.BradyID.com.

Will other non-Brady applications be able to print to the BradyPrinter S3100?

Users can download a Windows® driver from BradyID.com in order to access print jobs from any Windows-based software programs.

What operating systems are supported?

Windows® 2000, Windows® XP (Pro and Home), Windows® 2003 Server and Windows® Vista (all versions).

What type of graphic files am I able to import into my BradyPrinter S3100?

This printer will allow you to import graphic files in either .wmf or .bmp format. These graphic files will be stored in a graphic category called "my graphics." The number of graphics you can import depends on the size of each graphic.

What font types can I import into my BradyPrinter S3100?

Any True Type font can be imported and reside on your BradyPrinter S3100, as long as you still have memory space available.

What if I want a different Label Type to display on my Home page?

The Home screen can display 3 label types. You can customize what 3 label types display on the screen to match the label types that you use most frequently. To change what is displayed, press the "More Label Types" button. From this screen press the "Customise" button. Here you can remove one of the Label types from the "Included" box then include a new one from the "Available" box.

▶ Printer Maintenance

How often do I have to clean my printer?

A reminder will display on the screen when it is time to clean your printer. This is based on your usage. It does not take into account the environment you store or use your printer, so cleaning may be needed more or less often than what's recommended.

What parts of the printer will I need to clean?

Please refer to the Maintenance section of your User's Manual for instructions on cleaning the touch screen, cutter blade and exit area, sensors, and print head. You will also find instructions for replacing the wiper pads as well.

▶ Visit BradyID.com.au/S3100 for more information, videos, user manual and additional printer support.

BRADY